





Perisher is concerned about the safety of our guests. Please read the following information carefully, in particular the Alpine Responsibility Code. This code is an initiative of all Australian ski and board resorts implemented for the safety of everyone.

## Things to know before you go

Perisher is concerned about the safety of our guests. Please read the following information carefully, in particular the Alpine Responsibility Code (ARC) on the "how to be safe on the mountain" page. The ARC is an initiative of all Australian ski and board resorts and is implemented for the safety of everyone.

## **Getting Here**

#### **Kosciuszko National Park**

Perisher is located within the Kosciuszko National Park (KNP) and National Parks and Wildlife Service Park Use Fees apply when your vehicle enters the KNP. Pass Use Fees are listed on the NSW Government website: www.environment.nsw.gov.au/annualpass Please note that Park Use Fees are included in the ticket price when travelling on Skitube.

#### Animals on the road and safe driving

Kangaroos, deer, wallabies and wombats are all common on the roads in our area and not just within the KNP. They can be hard to see and their behaviour cannot be predicted. It is best to slow your speed and be ready to stop to avoid and accident if you see an animal on or near the road. Please drive to the conditions. The road

Please drive to the conditions. The road to Perisher is one of the highest in the country and during winter can be prone to variable weather conditions, including snowfalls, ice, fog and strong winds.

Drive defensively and practice courteous, safe driving and be prepared for snowy conditions or alternatively travel on the Skitube and generally avoid the hazards listed above.

#### **Snow Chains**

The law requires you to carry properly fitting snow chains for your tyres whenever you enter the KNP (chains are not required for travel to Skitube and 4WD vehicles are exempt) there are many chain hire outlets located in Cooma, Berridale and Jindabyne. Make sure you know how to fit the chains properly, and always fit chains to the drive wheels of your car. Take care when fitting chains on the roadside and observe all regular road regulations and directions.

#### TIPS:

- When hiring chains, first know the tyre code and dimensions which are found on the outside of your tyres.
- Pack a waterproof blanket to lie on and keep your gloves accessible
- Practice fitting the chains before leaving home or at the hire outlet.

#### Clothing

Alpine weather is unpredictable and conditions can change quickly. Wear your clothing in layers with insulating clothes on the inside and wind and waterproof clothing on the outer to protect yourself from alpine weather. Several thin layers made of wool or synthetic fibres have

insulating properties and are better than thick bulky layers. Never wear jeans, cotton or nylon as these materials will not provide enough protection. Body heat is lost from the head, feet and hands so it is important to wear beanies, warm long thin woollen socks and waterproof gloves.

TIP: Quality waterproof outer jackets and pants may be hired from our resort however due to health regulations you will need to purchase your own gloves and beanies.

## Sun protection for your Skin and Eyes

The strength of UV rays at altitude is far stronger than at sea level and the reflective effects of snow can double this strength.

This means that even on cloudy days, to avoid severe sunburn and the frightening effects of snow blindness, please ensure you are always wearing a high SPF (minimum of 30+) broadband sunscreen and sunglasses or goggles meeting Australian Standards for UV protection.

#### **Food and Water**

Food provides energy for active adventure activities. It is necessary for maintain movement and body temperature in a cold environment. Make sure you eat a good breakfast, consider eating a little more than usual and certainly drink more water than usual. Stop when you are tired and do not consume alcohol when skiing or boarding.





## Tobogganing, Skiing, Boarding and Terrain Park Safety

#### **Helmets**

Perisher recommends wearing a helmet certified for snowsport activities. Skiers and snowboarders are encouraged to educate themselves on the benefits and limitations of helmets. The primary safety consideration, and obligation under the Alpine Responsibility Code, is to ski and ride in a controlled and responsible manner.

Helmets are a great idea and are compulsory in all Children's lessons at Perisher.

See www.lidsonkids.org for useful information on snowsports helmets.

### **Electronic device usage**

Perisher advises that the use of electronic devices including mobile phones, music players and headphones can reduce your ability to concentrate and hear other people and over snow vehicles. It greatly increases the likelihood of injury from a collision or while using lifts.

Additionally those skiers and riders who like to listen to music while riding, please don't have the volume so loud that you are unable to hear someone calling out and please use extra caution by looking more regularly around you.

### Blind spots and avoiding collisions

Skiers and boarders love to enjoy the mountains together, however the patterns of movement and the field of vision differs between the two. It is found that skiers

and boarders who change their pattern of turns or general direction of travel without looking toward their blind spot cause most collisions. That being said skiers and boarders should be aware of other's blind spots and avoid being in those areas just in case. Basically, give each other a lot more room.

## **Tobogganing**

Toboggans are prohibited on all Perisher ski slopes and should only be undertaken at the designated toboggan slope located beside Perisher Valley Car Park on Pipers Ridge. Tobogganing can be dangerous and like all alpine activities involves inherent risks. For your safety please obey all signage when tobogganing or on or about the toboggan slope. From time to time, the toboggan slope may be closed due to insufficient snow depth or inclement weather. Toboggans are available from Perisher Snowsports Hire located in the Perisher Centre.

## **Runaway Skis and Boards**

Runaway skis and boards are a danger to all. Please ensure that you use proper devices to prevent runaway equipment. Boards and Telemark skis without brakes need to be secured when they are left unattended or placed on racks. A leash can be used to prevent the equipment running away.

#### Signage

Please read, respect and obey all trail and warning signage including area closures

and resort boundaries. These signs have been put in place for your safety.

A free trail guide detailing this information is available on request from ticket offices

anywhere in Perisher.

**SLOW ZONES** are designated high traffic or learner areas where there is a greater chance of a collision. We ask that all skiers and riders ride responsibly and within your ability, at a slow speed and are able to stop and keep clear of other people.

- Green runs are usually busy and full of inexperienced people and children. Their movements are unpredictable and a collision especially between an adult and a child can result in serious injuries.
- Please do not pass too close to others. Let's create a fun, safe and happy environment for all our skiers and boarders.
- Be realistic about your ability. Stay on runs that challenge your skills but let you stay in control of your speed and equipment.

### **Difficulty of Runs at Perisher**

All resorts grade their runs however it should be noted that grading is indicative of the relative difficulty of terrain in a specific resort. Perisher also has Double Blue and Double Black designated runs that indicate a higher level of difficulty than a standard single Blue or Black run.



The number of days practice indicated below required to attempt the green, blue and black runs at Perisher is for general guidance only and is based on the average progression of a person of average skill and ability under the guidance of a professional snowsports instructor. This will vary from person to person depending on their athleticism and ability.

Green ● easiest terrain most suitable for beginners. Usually accessible the first or second day under the guidance of a qualified snowsports instructor.

Blue more difficult or intermediate terrain. Usually accessible after the 3rd or 4th day of consistent practice and under the guidance of a qualified snowsports instructor.

**Black** ◆ most difficult or advanced terrain. Only accessible after consistent practice and under the guidance of a qualified snowsports instructor for some weeks or months.

This guidance is provided to better inform our guests as to the time and effort it takes to be able to safely attempt different runs at Perisher. First Timers who don't know how to stop or turn cannot get on a chair lift and safely come down. There is a high potential to cause an injury to yourself or other people. Take a lesson and start on the flat areas first.

Please don't allow friends or relatives to push you to attempt a run you are not ready for. This is very common and often results in injuries and a level of stress and fear that can ruin your snow holiday.

Understand that the speeds at which you travel while skiing or snowboarding is higher than you may think. It is very easy for children and adults who are beginners to travel at speeds over 35 km/ph. As confidence builds, speed increases and many skiers and boarders travel at speeds between 50 and 70 km/ph consistently. This is as fast as a car travels but skiers and boarders don't have the protection of anti-lock brakes, seatbelts or airbags etc.

That's why we ask that all levels of skiers and riders consider the benefits of taking lessons, using helmets and to please slow to an acceptable speed in Slow Zones. A slower speed helps to avoid a collision and provides a good example for children. The Alpine Responsibility Code's first rule is to stay in control, be able to stop and avoid other people and objects. This rule is in place for good reason and along with the rest of the ARC they help everyone have a fun, safe and fantastic snow holiday.

## Terrain Parks and Freestyle Terrain



## SMARTSTYLE

"Smart Style" is a recent safety initiative in North America that is being promoted by the National Ski Area Association (NSAA) and Burton Boards.

The Smart Style initiative promotes that riders fully understand the feature and the prevailing conditions before attempting any manoeuvres. This means that persons using freestyle terrain need to examine all features before use and satisfy themselves that they have the knowledge, skills and ability to attempt the feature.

#### **MAKE A PLAN**

Every time you use freestyle terrain make a plan for each feature you want to use. Your speed, approach and take off will directly affect your manoeuvre and landing.

#### LOOK BEFORE YOU LEAP

Scope around the jumps first, not over them. Know your landings are clear and clear yourself out of the landing area.

#### **EASY STYLE IT**

Start small and work your way up. (Inverted aerials not recommended).

#### RESPECT GETS RESPECT

Respect for the mountain and each other.

#### **FEATURE GRADING**

SMALL

**MEDIUM** 

**LARGE** 

These orange oval signs are posted at the start of a terrain park to show the size of the features in the terrain park allowing inexperienced riders to work on their skills before moving up to bigger features in the appropriate environment for their skill level.

More information on this initiative is available from the NSAA and Burton Boards. www.nsaa.org/nsaa/safety/smart-style

#### **Further Information:**

www.snowsafe.org.au - useful information on safety in the alpine area.

www.lidsonkids.org - This site is maintained by the National Ski Areas Association, USA (NSAA) and contains useful information on the use of helmets.



# **ALPINE RESPONSIBILITY CODE**



Regardless of how you enjoy your snow sport, always show courtesy to others and be aware that there are inherent risks in all snow recreational activities that common sense, protective equipment and personal awareness can reduce. These risks include rapid changes in the weather, visibility and surface conditions, as well as natural and artificial hazards such as rocks, trees, stumps, vehicles, lift towers, snow fences and snowmaking equipment.

#### OBSERVE THE CODE AND SHARE WITH OTHERS THE RESPONSIBILITY FOR A GREAT EXPERIENCE.

- 1. Know your ability and always stay in control and be able to stop and avoid other people or objects. It is your responsibility to stay in control on the ground and in the air.
- 2. Take lessons from professional instructors to learn and progress.
- 3. Use appropriate protective equipment to minimise the risk of injury.
- **4.** Before using any lift you must have the knowledge and ability to load, ride and unload safely and always use the restraining devices.
- 5. Observe and obey all signs and warnings. Keep off closed trails or runs.
- 6. Give way to people below and beside you on the hill. It is your responsibility to avoid them.
- 7. Do not stop where you are not clearly visible from above. Look uphill and give way to others when entering/exiting a trail or starting downhill.
- **8.** Always ensure your equipment is in good condition and use suitable restraining devices to avoid runaway skiing/boarding equipment.
- 9. Do not ski, board, ride a lift or undertake any other alpine activity if your ability is impaired by drugs or alcohol.
- **10.** If you are involved in, or witness an accident or collision, alert Ski Patrol, remain at the scene and identify yourself to the Ski Patrol.

KNOW THE CODE. IT'S YOUR RESPONSIBILITY. FAILURE TO OBSERVE THE CODE MAY RESULT IN CANCELLATION OF YOUR TICKET OR PASS BY SKI PATROL OR OTHER AUTHORISED PERSONNEL.

**'RESPECT GETS RESPECT'.** 

FROM THE LIFT LINE, TO THE SLOPES, THROUGH THE PARK AND THE RESORT.











## Perisher Blue Pty. Limited Lift Usage Policy

Persons who behave in an unacceptable manner when using a ski lift, who place themselves and other persons in danger, who ignore instructions from lift staff, or who ignore the Alpine Responsibility Code or Perisher's Lift Usage Policy when loading, riding and unloading a lift may have their Lift Tickets cancelled or suspended. Alpine Responsibility Code Point 8: Before using any lift you must have the knowledge and ability to load, ride and unload safety.

Comply with the Code by adhering to the following:

#### All Lifts:

- 1. Obey all signage.
- 2. Do not load or attempt to load onto a lift when the Lift Operator is not in attendance at the loading point.
- 3. Do not load onto any lift any person carrying a baby in a backpack
- 4. Do not load onto any lift any skier or boarder carrying a baby in their arms.
- 5. Obey all instructions from Lift Operators.
- 6. If you require assistance, speak to a Lift Operator
- 7. Snowboarders, ensure your back foot has been released before loading.
- 8. Ensure your clothing and equipment are secured before loading and that it is free before unloading the lift.
- Only load or unload at a designated load or unload station\*.
- 10. Move to the loading point promptly.
- 11. Automatic Gates be ready to move forward before the gate opens.
- 12. Move away from the unload area promptly.

#### **Chair Lifts:**

- 1. When loading, do not hang off or hold the back of the preceding chair.
- 2. Sit back in the chair properly.

- 3. Remove bulky backpacks and hold them on your lap in order to sit back in the chair properly.
- 4. Make sure you lower or fit the restraining device.
- 5. Do not:
  - Swing or bounce the chair.
  - Stand, kneel or lie on the chair.
  - Drop or throw anything including snow or snowballs from the chair.
- 6. If you fail to unload at the designated unload point, stay on the chair, and do not jump from the chair.

#### T Bars and J Bars:

- 1. Always ensure your skis or board are pointing uphill at all times.
- 2. Do not:
  - Zigzag up the lift track.
  - Swing out of the lift track (this can cause the cable to fall).
  - Straddle the T Bar when riding.

### **Skier Conveyors:**

- 1. Riders must have skis or board ON while riding the conveyor\*\*.
- 2. Persons must not walk up the sideboards of the skier conveyor to help or offer advice to riders.
- 3. Remain standing at all times. Do not sit down on the conveyor.
- 4. No snow skates are allowed on skier conveyors.
- \*Persons participating in a Ski or Board Lesson, Instructors when conducting a lesson, and Ski Patrol Staff are authorised to unload prior to the designated unload area.
- \*\*Riders participating in a Ski or Board Lesson, when directed by their Instructor, may ride in ski or board boots, but only under the supervision of the Instructor.

## KNOW THE POLICY. IT IS YOUR RESPONSIBILITY.

FAILURE TO COMPLY WITH THIS POLICY MAY RESULT IN CANCELLATION OF YOUR PASS BY SKI PATROL OR AUTHORISED PERSONNEL.

## IMPORTANT NOTICE -WARNINGS, SUSPENSION AND CANCELLATION

Violation of the ALPINE RESPONSIBILITY CODE will result in the following penalties.

All Lift Tickets including Season Pass Holders.

All violations will be recorded on the Mountain Safety Database with the person's name and lift ticket details.

#### 1st Offence

Depending on the nature of the offence, either a verbal warning and or immediate suspension or cancellation of the Lift Ticket.

#### 2nd Offence

Second record on Mountain Safety
Database will result in suspension
of lift access for a period to be
determined by the Mountain
Manager. Third record on Mountain
Safety Database will result in
cancellation of lift access for the
winter season or remaining period of
ticket validity,

KNOW AND ABIDE BY THE CODE. IT'S YOUR RESPONSIBILITY. ENJOY SNOWSPORTS. BE CAREFUL.





Perisher is a purpose built Snowsports destination, which has been operating under the present ownership since 1995. Prior to that some of the present ski area was managed separately by different owners but snow activities have generally been conducted in this area since the 1950s.

Under the present ownership and management, the resort has made major improvements to safety in order to meet or exceed regulatory guidelines. The resort is at the forefront of ski industry policy making to remove or minimise risks for our guests. It is important to note that there are inherent risks in all snow sports activities that common sense, preparation and planning can reduce. Remember that **RESPECT** is the key at the resort – for the mountain, the environment, the supervisors and fellow students, mountain staff and other users of the resort's facilities.

With more and more emphasis being placed on Risk Management, particularly for school groups, a decision was made to publish information that assists schools in completing this task. In addition to the information provided here, we have also produced an "Understanding Hazards at Perisher" tool. Our intention is to create a tool that is constantly evolving and improving. To this end we would appreciate any comments or suggestions from schools or other interested parties.

Our company is serious when it comes to snow safety. In addition to the tool

provided you will also find helpful information on our web site under 'resort info'. Here you will find the Alpine Responsibility Code our Lift Usage Policy as well as links to independent organisations who are just a dedicated to providing safe snow sports.

## Sometimes accidents happen

Although our goal is always to minimise injuries and promote safe snowsports, there is still the chance that an accident may occur. Risk Management is not just about reducing opportunities for injuries to happen but also about knowing what to do should you be involved in or witness an accident.

- **1. Recognise the situation** recognise that an accident has occurred. Acting quickly and correctly can help to minimise any impact.
- 2. Personal safety prevent further injuries to yourself, the victim and others. The accepted signal for a skiing accident is a pair of crossed skis about 10 metres uphill from the accident site. This tells oncoming skiers and boarders to avoid the area, as well as alert mountain staff that assistance is required.
- **3. Get help** advise resort employees or Ski Patrol as soon as possible. Always ask a fallen skier or boarder if they are OK or need help (sometimes that decision is made by yourself if they are unable to do so). Send someone to advise mountain staff or Ski Patrol immediately, ensuring

they know the exact location of the accident. The best way is to inform a lift operator at the closest lift. They can then phone Ski Patrol with all relevant details.

- **4. Don't leave yet** it may take some time for help to arrive so keep the site safe.
- The casualty should be kept warm and as long as it does not disturb the injury, an extra jacket should be placed on their shoulders or underneath them to sit on.
- Do not give the casualty anything to eat or drink, even if they ask for something. If people stop to see the accident or there are bystanders, politely ask that they move on so that they are not creating a hazard.
- Never remove a casualty's skis or board or unfasten their boots. Other equipment that is not attached to the casualty, such as poles or loose skis, can be moved from harm's way.
- If the accident is major, ask around for any witnesses who may be required to give a statement to Ski Patrol.
- **5. When Ski Patrol arrives** once Ski Patrol arrive they are in charge. Ask if you can assist any further and if they require you to stay. If not, leave the scene so they can do their job.



Understanding Hazards at Perisher		
Activity/Area	Hazards	Controls - making it safe!
Our Business	Non-compliance with Operating lease/licence	Perisher holds the legal right to conduct business within the National Park by grant of lease from the NSW Minister for the Environment
	Inadequate facilities to perform the intended operation and activities for all person abilities and genders	<ul> <li>Perisher is a purpose built snow sports facility. The facilities are maintained to the highest standards &amp; in accordance with industry best practice</li> <li>Facilities &amp; terrain cater for all standards, including disabled persons</li> <li>Trail maps are available which indicate which runs/terrain are appropriate to a person's ability level</li> </ul>
	Inadequate Liability Insurance	Public Liability Insurance is current and to appropriate level. A copy of a Certificate of Currency is available on request
Our People  Snowsports Instructors  Lift Operators  Hospitality Staff  Ski Patrol  Train Drivers  Groomer Operators  Snowmaking Personnel  Managers/Supervisors  All other personnel	Not competent to complete tasks required  Not fit for work	<ul> <li>Trained and competent staff to perform duties</li> <li>Certified personnel to work with children - no other personnel permitted to complete these tasks</li> <li>Competent Managers/Supervisors to monitor work performance</li> <li>Structured and thorough recruiting processes to select appropriate persons for task</li> <li>Professional approach to duties consistent with industry requirements eg: <ul> <li>APSI (Australian Professional Snowsports Instructors)</li> <li>ASPA (Australian Ski Patrol Association)</li> <li>NSW Legislation – including OHS, Rail and Food/Beverage specific requirements</li> </ul> </li> <li>Plant/equipment operated as per manufacturer specifications</li> <li>Duties completed as per written policies and procedures which are developed applying risk management principles and manufacturer's requirements</li> </ul>
		<ul> <li>Perisher's Code of Conduct</li> <li>Policies and procedures with regard to fitness for work</li> <li>Competent Managers/Supervisors to monitor fitness for work</li> </ul>



Activity/Area	Hazards	Controls - making it safe!
Accommodation	Exposure to alcohol	<ul> <li>Students are only allowed in bar areas when accompanied by a teacher and only until 10pm</li> <li>Photo ID is required to enter licensed premises and is checked by Security</li> <li>The Station Resort promotes and abides by regulations set out under RSA (Responsible Service of Alcohol) and where relevant RCG (Responsible Conduct of Gaming)</li> <li>Separate meeting areas can be provided to schools (groups)</li> <li>Location – The Station Resort is located 5km outside of Jindabyne. Students are not exposed to other bar or night clubs besides those on the property</li> <li>Security patrols the grounds regularly</li> </ul>
Staying at the Station Resort	Exposure to entertainment in the nightclub	<ul> <li>No entrance to nightclub for persons under 18 years. Photo ID is required and is checked at every entrance by security</li> </ul>
	The Station Resort covers large open area	<ul> <li>Groups are accommodated together in one area or as near as possible subject to demand</li> <li>Teachers' rooms are strategically located to provide the best possible supervision</li> </ul>
	Interaction with wildlife	Information is provided to all guests about the presence of wildlife within the resort area. Guests are advised to stay clear and to supervise and monitor children
Hire Obtaining your equipment and clothing requirements	Movement of people in the hire area carrying equipment	<ul> <li>Hire area designed to provide efficient and safe flow of people</li> <li>Instruct people to look out for equipment being carried by others – adults consider the height of children</li> <li>Follow instructions from Hire staff on the correct way to carry equipment</li> </ul>
	Equipment not correct fit for the person	<ul> <li>Trained and competent staff to assist guests in the selection and fitting of equipment</li> <li>Do not overstate ability on Hire form</li> </ul>
	Equipment not maintained in good working order	• Equipment is maintained and checked prior to hire and also upon return – any defective equipment is repaired prior to re-hire



Activity/Area	Hazards	Controls - making it safe!
Hire Obtaining your equipment and clothing requirements	Cuts to hands whilst handling equipment	<ul> <li>Follow instructions from Hire staff on the correct way to carry equipment</li> <li>It is Winter – wearing gloves provides good protection</li> </ul>
	Health concerns using hire equipment eg. helmets	<ul> <li>Clothing is washed prior to re-hire</li> <li>All other personal related equipment is cleaned to appropriate hygiene standards prior to re-hire</li> </ul>
	Slips, trips, falls – wearing ski boots on wet concrete	Take care when walking – particularly when walking in ski boots
Skitube Subjected to same requirements of any city train	Passenger falling onto train track	<ul> <li>Train and platform areas are fit for purpose</li> <li>Warning provided to passengers about the gap between the train and platform</li> <li>Platforms are marked with "no go" area to stand behind whilst waiting for train</li> <li>All platforms are monitored by Controllers through CCTV</li> <li>Trained and competent Concourse personnel to assist with boarding and exiting train</li> </ul>
	Injury due to train stopping suddenly	<ul> <li>Safety messages about possible sudden train stoppages provided at train departure and arrival</li> <li>Keep a firm hold</li> <li>Sit with feet flat on the floor</li> <li>Stand with hand gripped to bar provided</li> <li>Supervise children at all times</li> <li>Barrier panels to reduce movement of passengers</li> <li>Equipment appropriately stored – on floor or firmly held</li> <li>Reminder about equipment management in train message</li> </ul>
	Emergency situation	<ul> <li>Safety messages and signage indicating what to do in an emergency eg. emergency exits, emergency phone etc</li> <li>Emergency exits are at the end of each train</li> <li>Skitube evacuation plans in place and regularly tested</li> <li>Train carriages have an automatic fire protection system and are also fitted with a min of 5 fire extinguishers per carriage</li> <li>All equipment and infrastructure is regularly inspected and maintained</li> <li>Trained and competent Train Driver and other Perisher personnel to manage emergency situations</li> <li>Skitube is accredited to operate by the NSW Independent Transport Safety Regulator</li> </ul>



Activity/Area	Hazards	Controls - making it safe!
Alpine Environment Consult www.snowsafe.org.au for more information on visiting an alpine environment	Exposure to alpine conditions includes:  • cold • windy • snowing • wet • sunny	Advisable to have:  • good quality beanies  • thermal/winter socks  • waterproof gloves  • thermal underwear (highly recommended)  • NB: These items cannot be hired due to health regulations  • Wear appropriate clothing; windproof & waterproof outer jacket & pants can be hired  • Avoid wearing heavy and bulky items. Use insulating layers on the inside and a water proof layer on the outside  • Goggles are recommended when participating in snow sport activities  • Good quality sunglasses are recommended for all other times whilst at the snow  • The use of a certified ski or snowboard helmet is recommended generally and is mandatory for all children in snowsports school lessons.  • Consult Perisher's web site for forecast and actual weather, recommendations on protective clothing/equipment  • Eat well and drink fluids regularly  • Carry & use high SPF sunscreen
Building and surrounds	Slippery surfaces	<ul> <li>Caution when walking, particularly in ski boots</li> <li>Key areas of the facilities have been lined with appropriate flooring to provide increased grip</li> <li>Regular inspection and dedicated crew to provide snow clearing operations</li> <li>Heated decks and stairs in high traffic areas</li> </ul>
	Stairs	• Use handrails – stick to the left – carry equipment so that it faces to the outside of the stairs
	Emergencies	<ul> <li>All buildings are fitted with required fire management equipment – including alarms and fire extinguishers</li> <li>Trained and competent personnel to coordinate emergencies</li> <li>Exits are defined, check where they are when you enter a building</li> <li>Follow all the instructions given by Perisher personnel or emergency personnel in the event of an emergency</li> </ul>



Activity/Area	Hazards	Controls - making it safe!
Building and surrounds	Exposure to unsanitary conditions	<ul> <li>Private contractors are employed to implement high standards of cleanliness and hygiene throughout all Perisher buildings</li> <li>Contractors record when cleaning is completed and report abnormalities</li> </ul>
	Obstacles both marked and unmarked	<ul> <li>Ride responsibly, know and follow the Alpine Responsibility Code (ARC) – copies are posted throughout the resort and contained on the trail map</li> <li>Perisher Ski Patrol conducts daily and periodic inspection of ski slopes</li> <li>Read and obey all signage, including the ARC</li> </ul>
Snowfields	Visibility variations	<ul> <li>Keep activity flexible in case of sudden weather changes</li> <li>Seek out sheltered areas</li> <li>Check forecast conditions</li> </ul>
	Variable snow cover	<ul> <li>Slopes are groomed with machinery overnight to prepare a smooth surface in general traffic areas</li> <li>Snowmaking in high traffic areas</li> </ul>
Snowsports Activities	Injury due to fall or other type of incident	<ul> <li>Ride responsibly, know and follow the ARC – copies are posted throughout the resort and are available upon request</li> <li>Take lessons if you are a beginner or get a refresher if you do not regularly ski or snowboard</li> <li>Ensure your equipment is safe and fit for purpose – this applies to all parts of your Snowsports equipment – seek advice if you are not sure</li> <li>NB: Perisher Hire can only check and adjust Perisher's equipment</li> <li>Protective equipment – certified ski and snowboard helmets are recommended for all persons</li> <li>Helmets are mandatory for children 14 and under in snowsports lessons</li> <li>For more information on helmets visit www.lidsonkids.org</li> <li>Wrist guards are recommended for beginner snowboarders</li> </ul>
	Runaway equipment injuring others	<ul><li>Secure equipment at all times</li><li>All skis must be fitted with functional ski brakes or safety straps</li></ul>



Activity/Area	Hazards	Controls - making it safe!
Use of Chair Lifts and Surface Lifts (included Magic Carpets)	Falling from chairlift	<ul> <li>Ride responsibly, know and follow the ARC <ul><li>copies are posted throughout the resort and are available upon request</li></ul> </li> <li>Read and obey all signage at lift load and unload stations</li> <li>Children to ride supervised if small and/or inexperience and placed in middle of chair not on ends</li> <li>Use the safety bar provided on the chair</li> </ul>
	Falling whilst loading or unloading any lift	<ul> <li>Ride responsibly, know and follow the ARC – copies are posted throughout the resort and are available upon request</li> <li>Take lessons from Snowsports instructors</li> <li>Follow the advice provided by Lift Operators for loading chair lifts – if unsure ask for advice or assistance</li> <li>Clear the unload area immediately</li> </ul>
	Chair Lift equipment failures  • Chair stoppages  • Rope (cable) detaches	<ul> <li>Inspections and maintenance carried out according to documented procedures and in compliance with government regulation</li> <li>Emergency evacuation plan in place if breakdown cannot be fixed with a reasonable amount of time</li> <li>Trained and competent Mountain Operations personnel to manage emergencies</li> </ul>
	Stuck on chair lift - loose clothing, backpacks	<ul> <li>Follow instructions as indicated by signage when entering lift queues</li> <li>Remove backpacks when riding chair lifts</li> <li>Secure all loose clothing – keep scarves within your jacket</li> <li>Secure long hair</li> <li>Ensure all gear and clothing is clear prior to unloading</li> </ul>
	Surface lifts (T-bars, pomas) rope (cable) detaches and other failures	<ul> <li>Ride the lift in accordance with instructions – stay on the lift track – running wide will cause ropes to detach</li> <li>Inspections and maintenance carried out according to documented procedures and in compliance with government regulation</li> </ul>



Activity/Area	Hazards	Controls - making it safe!
Toboggans  NB: Tobogganing is specifically prohibited for school children by the NSW Department of Education and Training	No brakes or directional control on Toboggans	<ul> <li>Use only moulded plastic toboggans – can be hired from Perisher Hire</li> <li>Be aware of other persons using the toboggan area</li> <li>Always supervise children in the toboggan area</li> <li>Ride with caution</li> <li>Do not make chains or attempt jumps</li> </ul>
	Interaction with other Snowsports activities	<ul> <li>Only toboggan in the designated toboggan slope which is adjacent to the Perisher Car Park.</li> <li>Toboggans are not permitted on any ski slopes or on Skitube between Perisher and Blue Cow Mountain</li> <li>Read and obey all signage</li> <li>There is no tobogganing or toboggan area at Blue Cow, Guthega or Smiggin Holes</li> </ul>
Tubetown	Injury to self or others by falling or collisions	<ul> <li>Ride responsibly, know and follow the ARC – copies are posted throughout the resort and are available upon request</li> <li>Follow instructions provided by Trained and competent Lift Operators</li> <li>Procedures for riding tubes – one person per tube, one tube per lane only</li> </ul>
	Injury caused by use of not fit for purpose equipment	<ul> <li>Only Perisher provided tubes are permitted for use at Tubetown</li> <li>Perisher tubes are fit for purpose and properly maintained</li> <li>Inspections and maintenance carried out according to documented procedures and in compliance with government regulation</li> </ul>
	Riding the Tubetown lift	<ul> <li>Ride responsibly, know and follow the ARC – copies are posted throughout the resort and are available upon request</li> <li>Follow instructions provided by Trained and competent Lift Operators</li> </ul>
	Injury caused by "horseplay"	<ul> <li>Ride responsibly, know and follow the ARC – copies are posted throughout the resort and are available upon request</li> <li>Supervision of activity by Trained and competent Lift Operators</li> <li>Procedures for riding tubes – one person per tube, one tube per lane only</li> </ul>



Activity/Area	Hazards	Controls – making it safe!
Cross-country skiing is available adjacent to the resort For more information visit www.wildernesssports.com.au	Being lost or disoriented if going cross country	<ul> <li>Take all precautions and seek professional advice before undertaking this activity</li> <li>Perisher Valley has marked trails designed for cross country use</li> </ul>
Emergency Response on Snowfields	Ineffective emergency response	<ul> <li>Trained and competent personnel – Ski Patrol and other key Mountain Operations personnel</li> <li>Medical facilities in Perisher Village</li> <li>Ambulance Station in Perisher Valley <ul> <li>attending Paramedics</li> </ul> </li> <li>Fire Station in Perisher Valley</li> <li>Fit for purpose equipment for response to all types of emergencies, including: <ul> <li>Defibrillation Units</li> <li>Oxygen</li> <li>Administering of analgesic</li> </ul> </li> </ul>

